

Bluebox Technical Ltd

Quality Policy



We have established this quality policy to be consistent with the purpose and context of our organisation as per our Scope of the QMS (M01). It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our top management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation we recognise that people as the essence of any good business and that their full involvement enables their abilities to be used for our mutual benefit.

Process approach: as an organisation we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence -based decision making: As an organisation we have committed to only make decisions relating to our QMS following analysis of relevant data and information.

Relationship management: we recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested and relevant parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document R03 Quality Objectives.

This policy is available/communicated to all our interested parties as well as being available to the wider community through publication on the company notice board and through our website.

Authorised by:

A handwritten signature in black ink, appearing to be "J. Smith".

Position: Director

Date Approved 4/11/20

Review Date: 30th June 2021